

KEEP LINES OF COMMUNICATION OPEN AND SECURE

Latency, outages, security breaches. Any one of these problems is cause for immediate action. That means any business that seriously relies on its network for day-to-day operations of enterprise applications, e-mail, website and more, must have a 24x7 monitoring scheme and resolution plan in place. The reality is, however, that network monitoring is often an afterthought for resource-strapped organizations.

With 24x7 Network Monitoring and Remediation from CDI Managed Services (CDI MS), you can trust this important need to service experts who have many years of successful network management experience, and the business perspective in holistic data center solutions to prioritize their response. CDI MS oversees your entire network with advanced monitoring and alerting tools. Our graphically diverse, redundant network operations centers (NOCs) in Atlanta, Georgia and Parsippany, New Jersey, provides 24x7 monitoring of servers, edge devices, routers, switches, firewalls and unified communications equipment. Our service monitors and proactively responds to issues within your network on a continuous basis.

SPECIFIC TASKS INCLUDE:



Deep monitoring of a large breadth of network attached devices



Around-the-clock remote remediation and escalation



Powerful alerting engine



Multiple shift awareness



Powerful dashboard views and reporting

WHY CDI MANAGED SERVICES?

We help companies with the most stringent IT requirements increase efficiencies and reduce operational costs by providing proactive managed technology solutions at a fixed monthly rate.

CDI MS customers generally show dramatic improvements in technology Key Performance Indicators (KPIs), while reducing operational costs by up to 30 percent.

Our monitoring and remediation capabilities expand and enhance the traditional eight-to-five coverage provided by strained internal IT staffs. Our portfolio covers the entire technology management lifecycle — from assessment to design to deployment to documentation to ongoing support and services come in a variety of options designed to meet an organization's unique and specific needs.