

CDI Managed Services (CDI MS) helps companies with the most stringent IT requirements increase operational efficiencies and reduce operational costs by providing proactive managed technology solutions at a fixed monthly rate. CDI MS customers generally show dramatic improvements in technology Key Performance Indicators (KPIs), while reducing operational costs by up to 30 percent.

## SOLUTIONS

- Cloud Computing/Hybrid Cloud-Based Managed Services
- Public Cloud Management: AWS / Azure / VMware vCloud
- End User Remote Helpdesk Support
- Server and Desktop Management
- Infrastructure as a Service (IaaS)
- Backup as a Service (BaaS)
- Disaster Recovery as a Service (DRaaS)
- Desktop as a Service (DaaS)/VDI as a Service (VDIaaS)
- Database as a Service (DBaaS)
- Infrastructure Monitoring and Management
- Database and Security Services

## AWARDS & ACCOLADES

- Achieved SSAE 16 SOC 2 Type 2 Certification
- Cisco CMSP - Cloud and Managed Services Master Partner
- VMware Service Provider Program - vCloud Powered
- Consecutive CRN Triple Crown Award Winner: Tech Elite 250, MSP Elite 150, MSP 500, Fast Growth 150 and Solution Provider 500
- Highly ranked on MSPmentor 501
- Selected consecutive years on INC 5000 Fastest Growing Companies

## WHY CDI MANAGED SERVICES?

- First fixed-fee unlimited support provider bundling proactive network monitoring, maintenance and unlimited support
- Thousands of servers and desktops under management
- True 24 X 7 X 365 NOC coverage
- Enterprise class monitoring and remote management tools
- Best-of-breed hosting infrastructure
- Free up existing staff for projects that build corporate value
- Fill operational gaps, increase efficiencies and reduce expenses
- Economically enhance competencies of existing staff
- Assigned local Technical Account Manager - Lead System Administrator
- Assigned local Service Delivery Manager - Client advocate, technology consultant, account manager
- Two geographically diverse cloud data centers:

